



SOUTHERN PUMPING

QUALITY POLICY

Southern Pumping Specialists is a dynamic team with a passion for pumps and pumping systems. We are committed to offering world class products and are continually analysing global trends and products to gauge their application to the conditions and requirements here in Australia.

We strive with the innovation and leadership to provide quality and consistent service and excellence. We will achieve our motto through teamwork at all levels and will ensure that these objectives are communicated and understood throughout the organisation.

We will commit to:

- Comply with statutory obligations, specifications and codes of practice relevant to quality management
- providing real solutions in the pumping industry
- Maintaining a robust supplier control program
- Provide staff with ongoing training and development opportunities
- Maintaining and improving the Integrated Management System based on ISO 9001

Through the HSEQ system, quality is achieved by:

- Understanding customer requirements.
- Promoting staff training – both external and in-house.
- Monitoring of processes for improvement opportunities; and
- Communication of management expectations to the organisation.

This Quality Policy along with our Quality targets & objectives is reviewed annually. Any improvements identified from the review will be included in the Quality Policy to increase effectiveness to ensure continual improvement.

The HSEQ Manager is authorised to ensure that the requirements of this Quality Policy and the System are implemented. Any problems that cannot be resolved between departments or personnel shall be brought to my attention for final resolution.



Daniel Wallace

Director

DATE: 15/01/2024